



# Welcome

## AutoPASS

AutoPASS is an electronic payment system for such charges as toll fees. Foreign vehicles can also utilise AutoPASS. Agreements are available for private persons and companies.

When you sign an agreement you make an advance payment and each time you pass a toll station the fee is deducted from this amount. Such an arrangement can be useful if you plan to drive a lot in Norway. Advance payment amounts and discounts vary between toll road operators.

You pay a deposit of NOK 200 for the AutoPASS tag.

When you leave Norway you can return the AutoPASS tag by standard mail to the toll road operator at the same time as you terminate your agreement. You will then receive your deposit back and any remainder on your account.



## How to Pay Your Toll Fee in Norway

### Prices «Visitors' Payment»

Lightweight vehicle < 3 500 kg    NOK 300,-  
Heavyweight vehicle > 3 500 kg    NOK 1 000,-



See [www.autopass.no](http://www.autopass.no) to register.

See [www.autopass.no](http://www.autopass.no) to find the toll road operator you would like to sign an agreement with.



[www.autopass.no](http://www.autopass.no)



Statens vegvesen

Norwegian Public Roads Administration



## «Visitors' Payment»

Register your credit card on the Internet and drive without having to stop at Norwegian toll stations signposted AutoPASS. You pay an amount and a deduction is made from this amount each time you pass through a toll station. You can find your account overview and other information on [www.autopass.no](http://www.autopass.no). You can start driving immediately after you have registered. You decide the duration of the agreement period. Maximum agreement time is three months.

N.B! You need an e-mail address to use this service.

### Payment

- Valid cards are VISA and MasterCard
- When the amount in your account reaches 0.00, the same amount is withdrawn again.
- Any remaining amount on your account is credited to your credit card three months after the agreement period is concluded

### Pay two weeks later

The system locates passages as far back as 14 days previously. You can therefore register after your arrival in Norway and pay for the passages you have made.

### Avoid having to pay a supplementary fee!

If you drive in the AutoPASS lane without an AutoPASS or without having registered your credit card, you risk incurring an extra fee of NOK. Remember you can pay with your credit card up to 14 days after passing.

### Do you have BroBizz?

If you have a BroBizz from Denmark or Sweden, you can automatically drive through Norwegian toll plazas marked AutoPASS. Each pass is charged to your agreement at Storebælt or Øresund Bridge.

### Complaint

If you wish to complain about a fee or supplementary fee, please send the complaint to the toll road operator that sent you the invoice. Payment of the fee is mandatory. The amount is refunded if the complaint is found to be justified.

### Ring 02012

If you have any questions or require assistance, please ring 02012.

### Automatic toll stations

You can stop and pay at the majority of Norwegian toll stations, but an increasing number of automatic toll stations where you can drive straight through are being installed.

Here a photo is taken of the number plate of all vehicles without an AutoPASS. The invoice is sent to the vehicle owner by standard mail. This invoice is sent from Euro Parking Collection (EPC) plc in London, United Kingdom. It can take up to six months before this invoice is sent. If you do not pay the invoice before the deadline you will receive a reminder, after that a fee of NOK 300 is added.

You can also pay at facilities such as petrol stations close to the toll station within three working days (after the passing).

Automatic toll stations are marked:

